

Shipping Preparation

When to schedule your shipment

- Ship your sample as soon as possible. Do not ship your sample on a Thursday or Friday as we are closed over the weekend.

When you are ready to ship

- Ensure that the following information is provided:
 - Personal Information Form: make sure the form is completed.
 - Pro-forma Invoices: fill out the supplied invoices (**only required if you are shipping from a non-EU country**).
- Prepare your shipment:
 - The doctor/phlebotomist must place your completed Personal Information Form and your insulated foam box containing your sample and frozen ice brick into the supplied box.
 - Place the box into the return shipping bag and ship (see Shipping Instruction).



Welcome To Your Test Kit

You have chosen to do a Thyroid plus or Thyroid Assessment Test from Nordic Laboratories which will provide information to help you on your personal health journey.

The future of medicine lies in a personalised treatment strategy, based on information relating to your individual biochemistry and genetic inheritance. This test will help you to obtain objective data about yourself to aid the development of a more precise treatment strategy and enable measures to be implemented that will help you attain a higher level of health.

In this kit you will find all the material needed for your collection. Please read the instructions carefully and follow them step by step. Your test results will be released to your practitioner approximately three weeks after we have received your sample.

If you have any questions, concerns, or need support in understanding the test and instructions, please call our support team on +45 33 75 10 00 or email info@nordic-labs.com.

Check Your Kit

Important

Please note that the blood draw procedure for this test needs to be carried out by a doctor or phlebotomist. Please read the Shipping Preparation and Shipping Instruction thoroughly before booking a blood draw appointment.

Shipping Materials

- 1 x Box containing the collection kit (**keep this box for returning your sample**)
- 1 x Insulated foam box containing the collection kit (**keep this box for returning your sample**)
- 1 x Ice brick
- 1 x Shipping Instruction
- 1 x Personal Information Form
- 1 x Return shipping bag
- 1 x Return shipping document
- 2 x Pro-forma Invoices (**only included if you are shipping from a non-EU country**)

Collection Materials

- 1 x Serum Separator Tube (SST)
- 1 x White-capped clear transfer tube
- 1 x Pipette
- 1 x Bio-hazard bag with absorbent pad
- 1 x Bubblewrap bag
- 1 x Elastic band

If any items are missing or expired, please call +44 (0)1580 201687 or email testkits@nordicgroup.eu

Please note: if the collection instructions are not followed carefully, it may lead to delay in the results or re-collection which will involve further costs.



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Preparation

When to schedule your shipment

- Book your blood draw appointment on a Monday – Wednesday before 2pm as the sample must arrive at the laboratory on a working day.
- You must make the doctor or phlebotomist aware of the Shipping Preparation and Shipping Instruction included with this test and ensure that they have the correct freezing/centrifuging facilities for your sample when booking your appointment.
- On the day of your blood draw, and before attending your appointment, please call the shipping company (see Shipping Instruction) before 2pm to arrange for a courier to collect your sample from the address of your doctor or phlebotomist.
- The shipping company have a 3-hour time frame to make the pick-up, please tell them that your package needs to be collected before 5pm.

Provide the following information

- Personal Information Form: verify that the information on the form is correct and edit if needed.

Prior to Collection

- Freeze the enclosed freezer brick for a minimum of eight hours prior to your blood collection.
- Sample must be frozen for a minimum of 2 hours prior to shipping. Keep sample frozen until ready to ship.
- Sample must be received in the laboratory within 24 hours of collection.
- The following medications may impact this test:
 - Glucocorticoids (e.g., prednisone), dopamine, lithium, interferon-alpha, phenobarbital, phenytoin, heparin, clofibrate, carbamazepine and colestipol.
- Never discontinue medication without first consulting your practitioner.

Collection Procedure

Important: The blood draw procedure below is for professional use only i.e. the information is for the doctor or phlebotomist on how to take the sample.



Step 1:

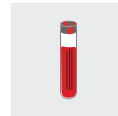
Write the patient's full name, date and time of collection on both tubes. Also note the date and times of the collection on the Personal Information Form.

Important: To ensure accurate test results the requested information must be provided.



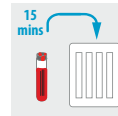
Step 6:

Wrap the absorbent pad around the white-capped clear transfer tube and put it into the bio-hazard bag, making sure that the bag is securely sealed; freeze immediately. Sample must be frozen a minimum of 2 hours prior to shipping. Keep sample frozen until ready to ship.



Step 2:

Draw blood to fill the SST tube.



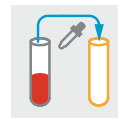
Step 3:

Allow the blood in the SST tube to clot for 15 minutes while standing in a rack.



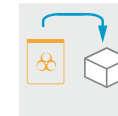
Step 4:

Place the SST tube in the centrifuge and spin for 15 minutes at 3000 RPM.



Step 5:

Transfer all the serum from the SST tube into the white-capped clear transfer tube using the pipette. Screw the top on the tube tightly to avoid leakage. Discard the SST tube.



Step 7:

When ready to ship, make sure the white-capped clear transfer tube in the bio-hazard bag is tightly closed and is identified with the completed information. Place the bio-hazard bag containing your sample into the bubblewrap bag and place into the insulated foam box with the frozen ice brick at the bottom. Then place the insulated box into the test box along with your completed Personal Information Form.